

**(2013 Scheme)**

**ORGANISATIONAL BEHAVIOUR & MANAGERIAL COMMUNICATION**

**Time: 3 Hours**

**Max Marks: 100**

- **Answer all the questions**
- **Write Section A and Section B in separate answer books(32 pages)**  
**Do not mix up questions from section A and section B**

**QP Code:127380      SECTION A – ORGANISATIONAL BEHAVIOUR      50**

**Essay:** (1x20=20)

1. What is leadership. Discuss the theories of leadership

**Short Essay:** (1x10=10)

2. What is stress management. Explain the coping strategies for stress.

**Short notes:** (4x5=20)

3. Organization culture
4. Process of perception
5. Factors influencing leadership
6. Causes for resistance to change

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**QP Code:128380      SECTION B – MANAGERIAL COMMUNICATION      50**

**Essay:** (1x20=20)

1. What are the various types of report. Draft a feasibility report on setting up an oncology hospital in your town.

**Short Essay:** (1x10=10)

2. State and explain the contents of minutes of annual general body meeting

**Short notes:** (4x5=20)

3. Essentials of conducting meetings
4. Contents of a business letter
5. Listening skills
6. Effective public speaking

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