

**New Scheme**

**Reg. No. ....**

**First Year MHA Degree Supplementary Examinations, February 2015**  
**(2013 Scheme)**

**ORGANISATIONAL BEHAVIOUR & MANAGERIAL COMMUNICATION**

**Time: 3 Hours**

**Max Marks: 100**

- Answer all the questions
- Write Section A and Section B in separate answer books(32 pages)  
Do not mix up questions from section A and section B

**QP Code:127380 SECTION A – ORGANISATIONAL BEHAVIOUR 50**

**Essay:** (1x20=20)

1. What is leadership. Discuss the theories of leadership

**Short Essay:** (1x10=10)

2. What is stress management. Explain the coping strategies for stress.

**Short notes:** (4x5=20)

3. Organization culture
4. Process of perception
5. Factors influencing leadership
6. Causes for resistance to change

.....

**QP Code:128380 SECTION B – MANAGERIAL COMMUNICATION 50**

**Essay:** (1x20=20)

1. What are the various types of report. Draft a feasibility report on setting up an oncology hospital in your town.

**Short Essay:** (1x10=10)

2. State and explain the contents of minutes of annual general body meeting

**Short notes:** (4x5=20)

3. Essentials of conducting meetings
4. Contents of a business letter
5. Listening skills
6. Effective public speaking

\*\*\*\*\*